# The economic geography of the Internet 2.0: digital social capital and cities

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## Outline

- Introduction
- Internet geographies
- Internet and local economic growth
- 'Digital' social capital
- Concluding remarks

- 15 years of Internet related economic geography research
- The spatiality of the Internet and economic geography
  - the Internet is unequally distributed across space
  - the Internet can positively affect firm productivity
  - and because of the above we can observe spatially heterogeneous Internet-related economic effects
- Explanatory value of the above
- What is missing: the **micro-processes** which underpin how the Internet affects the aggregated production function of cities and regions

- Why can Internet affect productivity?
- The Internet is a General Purpose Technology:
- It is an enabling technology, "which was gradually developed, but once it reached a specific threshold privatization it was radically expanded across the economy with a huge variety of different applications, creating spillovers which enabled the emergence of the digital economy" (Tranos, 2013, p. 54; see also Lipsey et al., 2005; Harris, 1998; Malecki, 2002a; Atkinson & McKay, 2007; Jovanovic & Rousseau, 2005).
- Such spillovers have the capacity to generate productivity effects in downstream sectors (Helpman, 1998; Malecki, 2002a), which is a mechanism through which ICT and the Internet can support economic growth.

#### **Previous research:**

- Supply-side measures
- Internet connectivity/capacity/speed is a proxy for the level of digitisation of local economies; productivity gains

#### **Current Internet trends:**

- Mobile Internet, the Internet of Things and Social Media cannot be easily reflected in infrastructural data (OECD, 2013)
- A rising portion of individual interactions is assisted nowadays by the plethora of Social Media

- A new perspective to understand how the Internet can affect the economic activities of cities and regions
- Beyond productivity effects, decreasing returns
- **Social capital** of individuals, cities and regions
- The Internet:
  - connects individuals, often located in distant locations
  - enhances interactions between such remote actors
  - and therefore supports the creation and maintenance of weak ties
  - and through them can facilitate access to diverse knowledge, a determinant of innovation

- Internet geographies (Zook, 2006)
- Starting point: Internet's physical infrastructure (backbone networks)
- Highest tier of Internet's hardware
- Digital connectivities of cities and urban hierarchies
- Urban character of the Internet infrastructure
- Global cities
- Reinforces existing globalization patterns and at the same time leads to the creation of new clusters (Malecki, 2002a)
- Hubs: London, Amsterdam, Paris and Frankfurt
- Gateways: Vienna, Prague and Copenhagen perform (Rutherford et al., 2004; Devriendt et al., 2008; Tranos, 2011)

- End user connectivity and broadband speed
- A core-periphery pattern in the US (Grubesic, 2008)
- Not a clear urban/rural or rich/poor dichotomy
- Explanatory factors include: population, density, education, income and population age
- In the UK, Riddlesden and Singleton (2014) verified the importance of population density and urbanisation patterns
- Oughton et al. (2015) confirmed previous findings: dense, wealthy and well-educated areas attract more infrastructure

- Demand side and Internet content
- Social Media, geo-located data and user generated content
- The geography of the Internet users and their (spatial) relations
- Distance decay effect in Twitter based interactions
- National borders, linguistic and cultural barriers (Stephens & Poorthuis, 2014; Takhteyev et al., 2012)

- The spatial heterogeneity of the different layers of the Internet
  - the Internet's hardware
  - the Internet providers
  - the Internet content
  - the Internet users

#### Internet and local economic growth

- ICT and the Internet can be seen as a stimuli for economic growth
  - direct, structural changes on the economy (emergence of new sectors which are heavily based on such technologies including ICT production industries)
  - increase labour and total factor productivity (GPT)

#### Macro level

- Koutroumpis (2009) identified positive and causal effects of broadband Internet investments on economic growth for 22 OECD countries for the period 2002-2007
- This effect was equivalent to 10 per cent of the annual GDP growth of these countries
- In agreement with other relevant studies for OECD and developed countries (Qiang et al., 2009; Belorgey et al., 2006; Czernich et al., 2011)

#### Internet and local economic growth

- Justification for a **local/regional** approach
  - Unequal distribution of digital infrastructure across space
  - Absorbing capacity of places
  - ICT have drastically decreased communication costs and in general spatial transmission costs
- Positive effects the Internet broadband speed on property value (Ahlfeldt et al. 2015)
- Spatially heterogeneous effects of the Internet backbone networks on a sample European cities (Tranos 2012)
- Kolko (2012) identified a positive relationship between the expansion of broadband provision and local economic growth
- Tranos and Mack (2015) underlined a bidirectional causal relationship between the change of broadband providers and the change of knowledge intensive business in the US counties

#### Internet and local economic growth

To summarise (The What Works Centre for Local Economic Growth 2015):

- Increase in broadband provision in an area can affect firm productivity, business establishment and labour markets (e.g. employment, income and wages)
- The above effects are not always positive neither large.
- May be related to other complementary firm investments (e.g. labour force training, sales and supply chain related adjustments)
- Industry specific as more technologically sophisticated firms might be in a better position to capitalise broadband provision
- Following the urban/rural bias of the various digital geographies, broadband effects are appeared to be larger in urban areas.

#### What is social capital

- Vague, intangible notion
- Trust, norms and social networks (Putnam et al. 1993; 2001)
- Bourdieu and Wacquant (1992, p. 14) defined social capital purely on the basis of social relations: "the sum of the resources, actual or virtual, that accrue to an individual or a group by virtue of possessing a durable network of more or less institutionalized relationships of mutual acquaintance and recognition"
- **Stock of social capital**: the sum of social ties an individual obtains over time, which enables access to resources, information or assistance and results to market and non-market benefits (Pénard et al., 2013; Pénard & Poussing, 2010; Glaeser et al., 2002)
- Local and regional social capital (e.g. Glaeser et al. 2002; Malecki, 2012)

#### Positive economic effects of social capital

- Untraded interdependency (Storper, 1995)
- Social capital has joined financial capital as a critical, 'soft' type of territorial capital in regional development (Camagni, 2008)
- Innovation and economic growth (e.g. Whiteley, 2000; Pénard & Poussing, 2010)
- Trust → lubricant for collaboration establishment and reduces transaction cost
  - "In the absence of trust, it would become very costly to arrange for alternative sanctions and guarantees, and many opportunities for mutually beneficial co-operation would have to be foregone" (Arrow 1970, p. 22)
- Social ties → reduces the cost of and accelerates information flow
  - "good social relations facilitate knowledge transfers while absence of relations or bad relations do not" (Westlund 2006, p. 91)
- Bridging social capital (vs. bonding)
  - Weak/bridging ties (friends of friends) → access to diverse knowledge

#### Local/regional social capital

- Social capital: instrument which converts technology to economic development through regional innovation networks (Rutten and Boekema 2007)
  - Mitigate the risk involved in innovation activities by establishing trust relations between researchers and entrepreneur (Akçomak and Ter Weel 2009)
  - Decrease the cost of obtaining **diverse** information (Malecki 2000; 2012)
- Social capital refers to the social relations between humans, and since these social relations have a **spatial dimension**, so does social capital too (Rutten et al 2010)

#### **ICT and Social Capital**

- "Social capital is about networks, and the Net [i.e. the Internet] is the network to end all networks" Putnam (2001, p. 171)
- Broadband Internet connectivity: ↑ on social capital (Bauernschuster et al. 2014)
- Social Media: 1 creation and maintenance of bridging ties (Donath & Boyd, 2004; Wellman et al., 2001; Steinfield et al., 2008)
- A robust connection between Facebook usage and indicators of social capital, especially of **bridging** type, but also of bonding type (Ellison et al., 2007; Steinfield et al., 2008)

Social Capital → + Economic Effects
Social Capital → + Economic Effects in Cities and Regions
Social Media → ↑ Social Capital

Social Media → + Economic Effects in Cities and Regions???

Framework: local buzz and global pipeline (Bathelt et al., 2004)

### Spatiality of Knowledge Transfer



#### Spatiality of Knowledge Transfer

![](_page_19_Figure_1.jpeg)

### Spatiality of Knowledge Transfer

![](_page_20_Figure_1.jpeg)

## **Concluding remarks**

- Diminishing returns of capacity investments (in the Global North)
- Internet related economic geography research:
  - move beyond the supply side
  - Focus on knowledge transfer and social capital
- Social media have transformed knowledge transfer → economic effects
  - weak ties
  - infuse local industries and clusters with diverse knowledge embedded in remote locations
  - innovation activity
- Multi-scalar potential: from local to global
- Spatial heterogeneity

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